NetExplorer

NetSync stuck during pre-synchronization

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NetSync stuck during pre-synchronization

You wish to sync files but download looks stuck in a loop. NetSync looks stuck on **pre-synchronization** or **generating events**.

It tries to applies modifications made on platform but can be slowed or stuck by right's issues on local folders.

Before the next upgrade, you can delete rights by following these steps :

- From your local sync folder at highest folder (e.g. C:\test files in current example)
- Right-click on folder and select **PROPERTIES** then go to **SECURITY** tab.
- Click on **ADVANCED**, you get to a windows showing current authorizations (RED).
- If you see authorizations flagged as **REFUSE** delete them by button **REMOVE** (BLUE).
- Tick the box **REPLACE ALL CHILD OBJECTS**[...] entries (GREEN)

*If you only have authorizations set as "authorized" tick the box **REPLACE ALL CHILD OBJECTS** anyway.*

- Click on **APPLY** and **OK**.

➔ You just updated rights, folder will now sync

🔄 If problem happens anyway please contact us !