NetExplorer

How to set up double authentication ?

Guilhem VERGON - 2026-03-12 - Use your platform

Configure a double authentification method

Your administrator has forced double authentication or you chose to add one into your profile, then you will have to fill-in this authentication besides your usual password.

As a matter of fact, during the 1st connexion, you will get the following message (onyl available options will be displayed) :

NetExplorer

Setup a second-factor authentication ✕

Yubikey

Yubikey is a physical token (USB key) capable of generating a secure authentication code. This code is automaticaly entered through a simple press of a button.
This is the most secure method.

OTP

Allow the use of an external application capable of handling OTP-code authentication code generation. These apps are usually installed on a mobile device (a smartphone for example).
If the device is at least password-protected, this method can be considered safe.

SMS

The authentication code is send by SMS on the user's device.
Mobile network access is required to receive the code.
This method is relatively secure if the device is protected et if the mobile network access is not a problem.

Example for OTP

You have to scan the QR code with external application on mobile phone, which can generate validation codes (1 code per platform and per user)

You can use any Authenticator application such as Microsoft or Google.

Setup a second-factor authentication

OTP

To enable this dual authentication method, please scan the following code with your device.

Once your device is set up, enter the code obtained below.

| Code |

← Previous | Next →

Once set up, you can generate one-time code (OTP = One Time Password) and type it in the window for next connexions.

File sharing space NetExplorer

Double authentication

Your account is protected by a double authentication system.
Please fill in your OTP code.

Enter OTP (One-Time Password) code

Continue

SMS Example

Fill-in your phone number and you will get a code for ID confirmation, as a result you will be the only one who can connect to this account.

Setup a second-factor authentication ✕

SMS

To activate this double authentication method, please enter your mobile number.
An SMS will be sent to you.

Phone number

✈ Send SMS

Edge case : Yubikey

Yubikey is a specific USB key that allows to connect without a code.

It must be purchased by customer, one key for each user on platform.

It also need a specific activation from us onto your platform, you will have to contact us at Sales Department +33 5 61 51 20 10 or by email contact@netexplorer.fr