

Consult available storage and users

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About stockage on your platform

As an administrator, you can have a quick look at available storage and users.

- Go to your **NetExplorer platform**,
- **In platform management**, select tab **System**.
- You can find here :
 - Expiration date of your offer.
 - Available storage.
 - Details of used storage.
 - User trashes with larger trashes on top of the list.
 - Users that are connected today and their locations.

Example

On platform :

- Free space 66.9Go and 33.1Go used space representing 33% usage and 11.7Go for trashes.
- Graph shows usage on last 30 days.



- Today, only 1 user connected
- Graph shows evolution of connected users over the last 30 days.



Notes

When 80% of space is used, an email is sent to administrators to warn them.

If this is the case, you will have to contact Sales department of NetExplorer at +33 **5 61 61 20 10** or by email at **contact@netexplorer.fr** to extend space.

About overruns of users

As user connects by 5 different methods, it will count as 1 (internet browser, Netsync, Webdav, Outlook connector, with a maximum of 2 NetSync connexions).

If maximum number of connexions is overrun, then the next user who will connect will not have rights to modify or create files and following message will display :

