

## Reset NetSync

Guilhem VERGON - 2026-03-12 - [NetSync](#)

## Reset NetSync

To reset NetSync, go on your application :

- Click on icon 
- In **USER** tab, click on 
- **Relaunch** NetSync

*Reboot of NetSync can take a while. NetSync is checking rights on elder folders.*

*This behaviour is normal, please wait.*

*NetSync will start once operation is finished.*

- Process setup once again (all tasks have been erased).



- Click **next** in this screen 
- In **Connexion** tab, fill-in your credentials : 
  - platform url (e.g. <https://nameofplatform.netexplorer.pro>)
  - login
  - password
- Click on 
- From **LOCATION** tab, select **CUSTOM**:
  - **LOCAL folder** is the folder on your internal hard drive (e.g. C:\NetSync)
  - **REMOTE folder** is the folder on platform where you want to synchronize data.
- Click on  and 

 NetSync will open and launch **pre-synchronisation** then **event generation**.

## Notes

- 
- These steps can take some time. Duration will depend of the number and size of data to sync, but also of performance of computer (memory, speed of hard drive) and quality of internet access.
  - When you reset NetSync, synchronized files will not be erased from your computer, except if you overwrite on purpose the same folder with different data (data replacement).