NetExplorer

Recommendations and limits on NetExplorer

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Limits of subscription

This chart shows the limits of your platform, according to your subscription plan.

	Mutualised infrastructure (Start and Pro offers)	**Dedicated infrastructure (Entreprise offers)**
Maximum users / day	until 200	Unlimited
Maximum files / platform	5 millions	75 millions
Maximum storage / plateform	10 To	100 To
Forbidden characters in files and folders names	As for Windows Les caractères spéciaux et NetExplorer - Knowledgebase / NetExplorer Web Platform / Good practices - Support NetExplorer	
Maximum file path name length	Unlimited for NetExplorer web access, limited to 256 characters by Windows if accessed from Network drive or synchronisation tools such as NetSync or NetExplorer Drive	
Single file or folder name maximum length	200 characters	

Recommendations for use

These are not strict limitations but limits recommendations, limits beyond which performance could not be guaranteed.

Maximum size for a single file	Web access : 250 Go Other access methods: 20 Go
Maximum file size for EIDAS signature	Below 10Mo / file Below 15Mo for a file batch
Maximum recipients for an email share link	50
Maximum elements (files) for synchronization with NetSync or NetExplorer Drive	500 000
Maximum elements (folders) for synchronization with NetSync or NetExplorer Drive	100 000
Maximum number of elements to be downloaded at once	1000
Maximum number of synchronization tasks for NetSync	5 tasks
Number of elements at the same folder depth	Until 250
Maximum tree depth	Until 40 levels

Online size recommendations

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Maximum number of files / platform	5 millions	75 millions
Maximum storage /platform	10 To	100 To

Recommendations when using OnlyOffice online editor

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About collaborative edition, the limit is 50 simultaneous editors for a document.

Limits are for an uncompressed file, if you get an error message, you can check the uncompressed size by changing file extension, you can read the method by following this link.

	Maximum file sizes	Specific limits
Word	50 Mo	Not a strict limit, but performances could decrease on bigger files
PowerPoint	50 Mo	
Excel	300 Mo	

Recommendations when using Microsoft Office Online

	Taille maximale du fichier	Limites spécifiques
Microsoft Word Online	50 Mo	Not a strict limit, but performances could decrease on bigger files
Microsoft PowerPoint Online	300 Mo	100 - 200 pages recommended for optimal performances
Microsoft Excel Online	50 Mo	1 048 576 lines, 16 384 rows

Navigateur Internet	WebApp
Microsoft Edge à jour	✓
Mozilla Firefox à jour	✓
Google Chrome à jour	✓
Opéra à jour	✓
Safari à jour	✓

NetExplorer s'assure d'une compatibilité avec la dernière version mineure du navigateur disponible le jour de la mise en production de la version applicative de NetExplorer.

Légende de compatibilité	
Totale	✓
Partielle	✓
Incompatibilité	✗

Applications de bureautique	WebApp (via application de bureau)	NetSync	NetExplorer Drive	WebDav	Connecteur Outlook / Teams
Office 2021	✓	✓	✓	✓	✓ Uniquement Exchange ou Office365
Office 365	✓	✓	✓	✓	✓
LibreOffice (dernière version)	✗	✓	✓	✓	✓
OpenOffice (dernière version)	✗	✓	✓	✓	✓
Office 2021 pour Mac	✓	✓	✓	✓	✓ Uniquement Exchange ou Office365
Office 365 pour Mac	✓	✓	✓	✓	✓

Edition de documents en ligne	Intégrée à NetExplorer	Microsoft Office Online
Ancien format de fichier .doc .xls et .ppt	✓ Convertis en nouveau format OpenXML (docx, xlsx, pptx...)	✓ Convertis en nouveau format OpenXML (docx, xlsx, pptx...)
Nouveau format de fichier .docx .xlsx et .pptx	✓	✓
Formats LibreOffice/OpenOffice (.odt, .ods...)	✓	✓

Systèmes d'exploitation	Accès navigateur	NetSync	NetExplorer Drive	WebDav
Windows 10	✓	✓	✓	✓
Windows 11	✓	✓	✓	✓
Mac OS X 14 sonoma	✓	✓ Pas de pastilles sur les éléments	✓	✗
Mac OS X 15 sequoia	✓	✓ Pas de pastilles sur les éléments	✓	✗
Linux	✓	✗	✗	✗

Systèmes d'exploitation	Accès navigateur	Application mobile
Android 13	✓	✓
Android 14	✓	✓
iOS 17	✓	✓
iOS 18	✓	✓
iPasOS 17	✓	✓
iPasOS 18	✓	✓

- Tags
- chemin
- fichiers
- limitation
- longueur
- maximale
- profondeur
- taille

- téléchargement
- télécharger