

Recommendations and limits on NetExplorer

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Limits of subscription

This chart shows the limits of your platform, according to your subscription plan.

	Mutualised infrastructure (Start and Pro offers)	Dedicated infrastructure (Entreprise offers)
Maximum users / day	until 200	Unlimited
Maximum files / platform	5 millions	75 millions
Maximum storage / platform	10 To	100 To
Forbidden characters in files and folders names	As for Windows Les caractères spéciaux et NetExplorer - Knowledgebase / NetExplorer Web Platform / Good practices - Support NetExplorer	
Maximum file path name length	Unlimited for NetExplorer web access, limited to 256 characters by Windows if accessed from Network drive or synchronisation tools such as NetSync or NetExplorer Drive	
Single file or folder name maximum length	200 characters	

Recommendations for use

These are not strict limitations but limits recommendations, limits beyond which performance could not be guaranteed.

Maximum size for a single file	Web access : 250 Go Other access methods: 20 Go	
Maximum file size for EIDAS signature	Below 10Mo / file Below 15Mo for a file batch	
Maximum recipients for an email share link	50	
Maximum elements (files + folders) for synchronization with NetSync or NetExplorer Drive	1 million	
Maximum number of elements to be downloaded at once	1000	
Maximum number of synchronization tasks	5 tasks	

Number of elements at the same folder depth	Until 250	
Maximum tree depth	Until 40 levels	

Online size recommendations

These are not strict limitations but limits recommendations, limits beyond which performance could not be guaranteed.

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Recommendations when using OnlyOffice online editor

These are not strict limitations but limits recommendations, limits beyond which performance could not be guaranteed.

ONLYOFFICE is an online secured Office editor, compatible with MS Office file types.

ONLYOFFICE text editor works with every popular extensions like DOC, DOCX, ODT, TXT, HTML, etc.

	Maximum file sizes	Specific limits
Word	50 Mo	Not a strict limit, but performances could decrease on bigger files
PowerPoint	150 Mo	
Excel	300 Mo	

Recommendations when using Microsoft Office Online

	Taille maximale du fichier	Limites spécifiques
Microsoft Word Online	50 Mo	Not a strict limit, but performances could decrease on bigger files
Microsoft PowerPoint Online	300 Mo	100 - 200 pages recommended for optimal performances

Microsoft Excel Online	50 Mo	1 048 576 lines, 16 384 rows
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