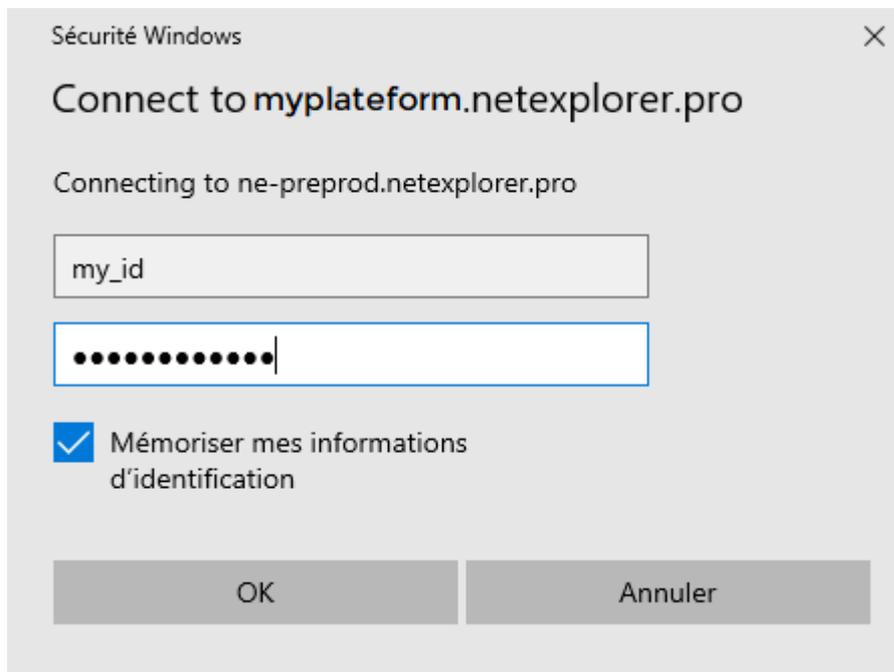


## Windows asks for credentials

Nicolas ARBOUIN - 2026-03-12 - [Issues and solutions](#)

## Windows asks for credentials

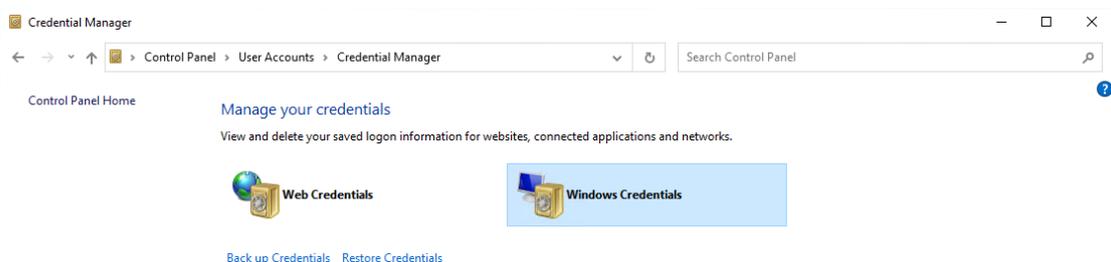
You're currently using your Network Drive and suddenly this message appears :



Windows lost your credentials and asks you again for identification.

To avoid this problem, you can :

- disconnect your drive (right-click on it from "This computer")
- Manage credentials from the Credential Manager



- Then reinstall your drive with **NetExplorerDrive App**, which you can get [from here](#)